

Protocol for Filing Complaints.

Introduction

Any complaint against an exhibitor, spectator, official or the organising body of a trial must be made on an Official form # F18 with copies sent to the Secretary of CARO and to the organising body of the trial (but see below for exceptions).

General

Form # F18 must be completed in its entirety. Failure to comply with this regulation will cause the complaint not to be considered and it will fail.

The organising body must be made aware of the complaint preferably by signing the complaint form. The only exception to this is if the organising body is the subject of the complaint.

Unsportsmanlike behavior at the trial should be handled by the organising body which may choose to ask individual(s) to leave the premises and/or ban the individual(s) from future trials at their venue.

If the complaint cannot be handled by the organising body, then the complaint must be sent to the Secretary of CARO by the complainant. For example, if the judge or trial chair removes a dog and handler from the ring or premises for any reason the complaint would be sent to CARO.

Organising bodies of trials must have a supply of complaint forms (F18) on hand at all trials.

The alleged offender will be advised of the complaint either by the organising body or by CARO but name(s) of the complainant will be withheld.

The complaint will be dealt with by the Executive of CARO. If a complaint is against a member of the Executive, then a Committee may be struck to deal with the complaint.